



June 7, 2021

Dear Monarch Member,

We hope this message finds you and those closest to you staying safe and healthy. Thank you for allowing us to care for you. After joining Optum in 2011, we're **proud to announce that Monarch is officially changing its name to Optum Care Network**. We believe this will further strengthen our commitment to keeping you healthy and feeling your best.

### What does this mean for you?

**There is nothing you need to do to prepare for this name change.** You'll keep getting the same great care from your doctor and care team:

- Your doctor, care team, and specialty network **will stay the same**
- Your health plan benefits, including your copays, **will stay the same**

### What will change?

Our name will be displayed as **Optum Care Network–Monarch**. In the next few months, we'll begin updating the name on our website and all communications you receive from us.

Our new logo will look like this:



### Why is this change happening?

We understand that health care can be confusing. By changing our name to Optum, we're taking the next steps toward simplifying and coordinating your health care experience. As leaders, it's clear to us that a coordinated care model is the future of quality health care.

Thank you for choosing our network of doctors. We remain dedicated to helping you live a healthier life. We look forward to continuing the journey with you – now as **Optum**.

Yours in health,

Ray Chicoine  
President, Monarch HealthCare

Amar A. Desai, MD  
President and CEO, Optum California

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities. We provide free services to help you communicate with us. This includes letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call 1-888-767-2222.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-888-767-2222.

請注意：如果您說中文 (Chinese)，我們免費為您提供語言協助服務。請致電：1-888-767-2222。

Monarch HealthCare is part of OptumCare®, a leading healthcare delivery organization that is reinventing health care to help keep people healthier and feeling their best. Optum® and OptumCare® are trademarks of Optum, Inc. All other brand or product names are trademarks or registered marks of their respective owners.

© 2021 Monarch HealthCare, a Medical Group, Inc., DBA Monarch HealthCare. All rights reserved. 4/21 19171-02